Dear Parents and Carers

We are excited to announce that we will be moving our Management Information System (MIS) to Arbor in September 2024.

Adopting Arbor will allow us to communicate with you more efficiently and bring all core school data and workflows into one system.

We are really looking forward to getting started with Arbor and would like to invite all of our parents and carers to familiarise themselves using the link below.

[Getting started - Log into the Parent Portal and the Parent App](https://support.arbor-education.com/hc/en-us/articles/360020147458-Getting-started-Log-into-the-Parent-Portal-and-the-Arbor-App)

Arbor also offers access to many training resources which are completely free for you to make the most of! These can all be found [here](https://support.arbor-education.com/hc/en-us/sections/201716749-Parent-Portal-and-the-Arbor-App-as-a-parent).

An account has been set up for you. To finish creating your account you just need to set a password. Your username is the email address we've sent this email to.

Go to [https://login.arbor.sc](https://login.arbor.sc/) and click **Forgot your password?** to finish setting up your account.

The Parent App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones.

Please note, all parents and carers will have needed to have set up their new account before 1st September 2024 so that we can continue to communicate with you via our school systems.

We hope you are looking forward to using this new feature as much as we are!

If you have any queries please contact the school office

Yours sincerely



Mrs L Wilby

Executive Headteacher

The Solent Schools